
6130 Cochran Road, Solon, OH 44139

O: 440-287-0101

Manufacturer warrants to the original purchaser of porcelain pavers that the surface is:

- i) resist permanent staining from regular household use
- ii) resist mold and mildew
- iii) will not fade or discolor

ALL subject to compliance with the care and maintenance procedures found below

If, within the warranted period, permanent staining should occur, or mold, mildew, discoloration or fading is observed that cannot be removed or rectified using recommended methods by a certified landscape/surfaces professional, the manufacturer, at its sole discretion, may repair or replace the material that is defective. The decision to repair or replace is manufacturer's sole discretion and manufacture does not guarantee an exact color match of the replacement material.

Warranty Exclusions

- Use in commercial application. Commercial use includes but is not limited to use in stores, rental properties, offices or any other place of business.
- Improper use or abuse including but not limited to, damage from mishandling of the product, damage from physical or chemical abuse (including efflorescence, chlorine, iron oxide) and damage from improper care and maintenance.
- Any other costs, incidental and consequential damages including loss of use of property, other than the repair or replacement cost of warranty material.
- Spots or blemishes on mono colors smaller than a US dime and on multi-colored materials smaller than a US Quarter.
- A certain level of spots or blemishes are inherent in the manufacturing process.
- Acts of God, acts of vandalism, oil/grease from vehicles and equipment.

Care & Use

Porcelain Pavers do not need to be sealed. They are manufactured to be stain resistant against common staining including red wine.

- Clean off debris or staining agents immediately.
- Most stains can be easily removed by spraying water with garden hose.
- For more stubborn stains, use household cleaners or a porcelain tile cleaner.
- If using pressure washer, it is recommended to pressure wash at 1600 psi or less to avoid degradation of any jointing material.

In the unlikely event that you notice permanent stains, mold and mildew, fading and discoloration, please submit your warranty claim to manufacturer within 15 days of first observing the condition.